



Online Learning FAQ's

I can't remember my password, what do I do?

When requesting a password reset, please ensure you include the student's full name so their details can be located.

I've logged in to Google Classroom but it tells me that I don't have access to the classes - What do I do?

Ensure that you have signed out of all personal accounts in any web browser for Google because if you are still signed in with a personal email account, you will not be allowed access to the classes.

How do I complete the work online and submit it to my teacher?

Work that has been assigned should appear in the right hand pane of the assignment screen - students should click on the named version of the work and complete online before submitting to the teacher.

I can't edit the worksheet!

Not all work is directly editable, you will need to "create" a new Google Doc to complete and submit the work - this is done in the right hand pane of the classwork assignment and can be started by clicking the "create" button.

I've got an editable worksheet, but it won't let me write on it!

Some work is directly editable, but some browser versions prevent this from happening. To edit a piece of work, right click on the work and open it in a new tab - this should allow you to edit the work in Google Docs.

How do I hand in my work?

In the right hand pane of your google classroom, you should see a blue button with the words "Turn In" written on it, click this to send your work in to your teachers